

Quality, Environment, Health & Safety Policy (Bayton QEHS Policy)

Bayton provides cleaning and related facility maintenance services nationally to a variety of industries including Health and Aged Care, Retail, Commercial, Hospitality and Industrial.

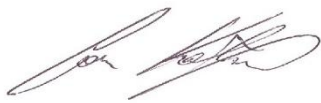
Bayton is committed to the provision of the highest level of service to all our Clients, in a socially responsible manner.

To facilitate our commitment to service excellence and sustainability, Bayton has implemented an integrated management system, the Bayton “QEHS” management system called myBayton. The QEHS management system complies, and is certified, to AS/NZS ISO 9001 (Quality), AS/NZS ISO14001 (Environment), and AS/NZS 4801 (Work Health & Safety). The QEHS management system facilitates the identification of risk and opportunities, mitigation of risks, and the continual improvement of processes towards realization of goals and pursuit of opportunities.

The QEHS Policy is supported by measurable objectives and targets that ensure:

- Open channels of communication with clients. Including clear determination of customer’s needs, and collecting and acting on customer feedback.
- Compliance with statutory, regulatory, legislative, agreed customer requirements and the AN/NZS standards.
- No direct or indirect involvement in all forms of modern slavery.
- Prevention of work-related injury and illness by eliminating hazards, through a robust process of hazard identification, risk assessment, implementation of selected controls, and periodic assessment of the effectiveness of the controls.
- Employees and subcontractors are engaged in consultation and participation in Work Health & Safety decisions through Tool Box Talks, Work Method Statement development, employee satisfaction surveys and other communication processes.
- Prevention of adverse environmental impact by using socially responsible cleaning methods, waste minimisation, and prevention of pollution.
- Employees and subcontractors are trained in and work to the requirements of the Bayton QEHS.
- Continual improvement of the effectiveness of the Bayton QEHS.
- Internal audits and inspections to identify opportunity for improvement.
- Timely incident investigation including root cause analysis and implementation of actions to prevent recurrence.
- Anticipation and assessment of risks during development of new process and prior to the implementation of corrective actions.

Performance in the achievement of the objectives and targets is monitored, measured, and reported to the Executive Leadership team. Objectives and targets are periodically reviewed for suitability, and refined to ensure continual improvement.

A handwritten signature in black ink, appearing to read "Con Katsinas".

Con Katsinas Chief Executive Officer
10 December 2020

