

# **Bayton Quality, Environment, Health and Safety Policy**

Bayton provides cleaning and related facility maintenance services nationally to a variety of industries including Health and Aged Care, Retail, Commercial, Hospitality and Industrial.

Bayton is committed to the provision of the highest level of service to all our clients, in a socially responsible manner.

To facilitate our commitment to service excellence and sustainability, Bayton has implemented an integrated management system, the Bayton "QEHS" management system called myBayton. The QEHS management system complies to ISO 9001 (Quality), ISO 14001 (Environment), and ISO 45001 (Occupational Health & Safety). The QEHS management system facilitates the identification of risk and opportunities, mitigation of risks, and the continual improvement of processes towards realization of goals and pursuit of opportunities.

## Purpose of this policy

The policy defines the measurable objectives of Bayton's QEHS management system.

## Scope of this policy

This policy applies to all Bayton employees and subcontractors working for and on behalf of Bayton.

#### Bayton QEHS Management System Objectives

The Bayton QEHS Management System's measurable objectives includes:

- Open channels of communication with clients. Including clear determination of customer's needs and collecting and acting on customer feedback.
- Compliance with statutory, regulatory, legislative, agreed customer requirements and the AS/NZS ISO standards.
- No direct or indirect involvement in all forms of modern slavery.
- Prevention of work-related injury and illness by eliminating hazards, through a robust process of hazard identification, risk assessment, implementation of selected controls, and periodic assessment of the effectiveness of the controls.
- Employees and subcontractors are engaged in consultation and participation in Work Health & Safety decisions through Toolbox Talks, Work Method Statement development, employee satisfaction surveys and other communication processes.
- Prevention of adverse environmental impact by using socially responsible cleaning methods, waste minimisation, and prevention of pollution.
- Employees and subcontractors are trained in and work to the requirements of the Bayton QEHS.
- Continual improvement of the effectiveness of the Bayton QEHS.



- Internal audits and inspections to identify opportunity for improvement.
- Timely incident investigation including root cause analysis and implementation of actions to prevent recurrence.
- Anticipation and assessment of risks during development of new process and prior to the implementation of corrective actions.

Performance in the achievement of the objectives and targets is monitored, measured, and reported to the Executive Leadership team.

# Policy dissemination

The policy is made available to all Bayton officers and employees at myBayton, in the Employee Handbook and in any other ways that will ensure that it is made available to persons to whom this Policy applies.

This policy works in conjunction with all other Bayton policies and procedures that form part of our QEHS Management System, myBayton.

## **Policy Governance**

The policy will be reviewed annually. Adherence to the policy is monitored, measured, and reported in the bi-annual management review meeting. Objectives and targets are periodically reviewed for suitability and refined to ensure continual improvement.

#### More information

If you have a query about this policy or need more information, please contact qehs@bayton.com.au.



Con Katsinas Chief Executive Officer 03 December 2021



#### **Review details**

This policy is adopted by Bayton on 16/03/2016 This policy was reviewed on 03/12/2021.