

Quality Policy

To ensure our quality objectives are achieved and maintained Bayton have adopted the following strategies:-



- Ensuring that our system conforms with AS/NZS 9001:2008
- Constant monitoring of customer feedback to understand & improve the effectiveness of our quality policy.
- Ongoing evaluation & refinement of systems & processes to achieve a consistently high level of quality service that will satisfy our customers' changing requirements.
- The implementation of an integrated QEHSMS to efficiently implement & monitor activities to continuously improve our quality system.
- Ensuring our staff are aware of all Client & Bayton requirements.

Customer Perspective

Bayton regards communication with customers as critical to the effectiveness of the quality system. Above all else this organisation is committed, throughout its operations, to the provision of the highest quality of service.



Con Katsinas
Chief Executive Officer

Doc Name: 2.1 Quality Policy.doc	Revision: 2	Page 1 of 1
Prepared By: 	Approved By: 	
UNCONTROLLED COPY: Last updated 7/11/2011 3:43 PM - For up to date copy please refer to Intranet Website		